Electronic Acknowledgement Receipt				
EFS ID:	1808958			
Application Number:	10723742			
International Application Number:				
Confirmation Number:	9947			
Title of Invention:	Common message area for a customer interaction center user interfa			
First Named Inventor/Applicant Name:	Janaki Kumar			
Customer Number:	32864			
Filer:	Matthew J Smyth/Leslie Smith			
Filer Authorized By:	Matthew J Smyth			
Attorney Docket Number:	13906-148001 / 2003P00828			
Receipt Date:	24-MAY-2007			
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Submitted with Payment	yes
Payment was successfully received in RAM	\$180
RAM confirmation Number	769
Deposit Account	061050

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)			
1		13906148001Amendmentin Reply.pdf	91248	yes	12			
	Multipart Description/PDF files in .zip description							
	Document Description		Start	End				
	Amendment - After Non-Final Rejection		1	1				
	Claims		2	9				
	Applicant Arguments/Remarks Made in an Amendment		10	12				
Warnings:								
Information:								
2	Information Disclosure Statement (IDS) Filed	13906148001SuppIDS.pdf	28698	no	2			
Warnings:								
Information:								
This is not an USPTO supplied IDS fillable form								
3	Fee Worksheet (PTO-06)	fee-info.pdf	8188	no	2			
Warnings:								
Information:								
	Total Files Size (in bytes): 128134							

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.